## MASTER OF SCIENCE IN HEALTH SCIENCES IN THE FIELD OF CLINICAL OPERATIONS AND HEALTHCARE MANAGEMENT

George Washington University's online master of science in health sciences in clinical operations and healthcare management prepares healthcare professionals to take the next step in their healthcare leadership career through learning the skills of routine operations in today's complex, health-service delivery. The program is interdisciplinary, competency-based, rigorous, and innovative. The clinical operations and healthcare management degree provides students with core competency knowledge to become leaders in clinical operations via a curriculum emphasizing professional and practical skills and career and leadership development.

The program is aligned with the National Center for Healthcare Leadership and its Health Leadership Competency Model. Academic programs adopt this model when designing curriculum for healthcare administration and clinical programs, as it is considered the industry standard. Additionally, the MSHS in clinical operations and healthcare management curriculum follows the Competencies Assessment Tool Model developed by the American College of Healthcare Executives (ACHE). The ACHE is the premier professional society for healthcare leaders committed to improving health.

With this flexible online program and low faculty-to-student ratios, students learn to lead a healthcare delivery system that is clinically effective, cost-efficient, and improves overall patient care and safety. The program's focus on population healthcare helps students improve their communication skills for optimal interprofessional practice, learn to lead efforts in quality improvement, and understand the technological tools needed to conduct effective data analyses for strategic development.

Graduates of the master's in clinical operations and healthcare management program are prepared to pursue a clinical operations career in a variety of healthcare and related health organizations.

### **Program Outcomes**

The online clinical operations and healthcare management master's program leverages distinguished faculty, innovative curriculum, and real-world experience. Students gain the comprehensive skills needed to succeed in the field of clinical operations. Graduates can expect to:

- Communicate effectively across a variety of platforms to optimize interprofessional practice and operations.
- Evaluate healthcare systems to enhance ethical, efficient, and financially sound operations.
- Conduct effective data analyses for operational and strategic development in the healthcare setting continuum.
- Lead efforts to continuously improve the quality and value across healthcare operations.

- Improve organizational performance in healthcare organizations by successfully implementing change management.
- Apply the knowledge and skill necessary to sit for the Project Management Professional exam.

Visit the program website (https://smhs.gwu.edu/bulletin/ smhs/graduate-programs/mshs-clinical-operations-healthcaremanagement/) for additional information.

## ADMISSIONS

Admission deadlines:	Fall - July 20			
	Spring - December 1			
	Summer - March 20			
	The application and all supporting documentation (fees, statement of purpose, letters of recommendation, transcripts) must be received by the deadline in order for the application to be reviewed.			
StandardizedNot required. test scores:				
Recommenc required:	Two (2) letters of recommendation. Recommendations should be from an academic instructor who can strongly attest to your academic ability and/or someone who has served in a supervisory capacity for you and can strongly attest to your work ethic. Recommendations from family and friends are not accepted.			
Prior academic records:	Official transcripts are required from all colleges and universities attended (including via dual enrollment), whether or not credit was earned, the program was completed, or the credit appears as transfer credit on another transcript. Official transcripts must be forwarded in their original sealed envelopes or sent electronically directly from the institution.			
	If academic records are in a language other than English, a certified English language translation must be provided in addition to the original transcripts; translations alone will not be accepted. Official transcripts from institutions outside the U.S. must be accompanied by an official transcript evaluation from an accredited independent evaluating agency. Please be sure you request a detailed evaluation that includes all course titles,			
	credit hours, grades, U.S. degree equivalency, grade-point averages (GPA), and date of degree conferral. For a list of acceptable foreign credential evaluation services, please follow this link: https:// www.naces.org/members (https://www.naces.org/ members/).			

Statement of purpose:	In an essay of approximately 250-500 words, describe your interest in undertaking study at The George Washington University. What are some of your academic objectives or career goals? Please highlight any of your related qualifications and achievements including academic, community, professional, or extra-curricular activities relevant to your program of interest. Include any substantial accomplishments not already mentioned within the application.
Degree and GPA Requirement	Bachelor's degree from a regionally accredited institution s
	Cumulative GPA of 3.0 or above on a 4.0 scale
Additional Requirement	Resume is required. s:
International applicants:	International students should check with individual programs regarding eligibility for visa sponsorship. Generally, online and hybrid programs are not eligible for student visa sponsorship from GW. This includes transfer students from any other institution with an existing visa.
	Applicants who have not completed a post-secondary degree from an institution where English is the sole language of instruction must submit TOEFL, IELTS, PTE Academic, or the Duolingo English Test scores to be considered for admission. The following are the minimum scores for admission consideration:
	- Academic IELTS: An overall band score of 7.0, with no individual band score below 6.0.
	- TOEFL: 600 paper-based or 100 internet-based.
	- PTE: Overall score of 68
	- DET: Overall score of 120
	Undergraduate applicants who meet one of the following conditions can be considered for admission without submitting TOEFL, PTE or IELTS or DET scores:
	Scores cannot be more than two years old. To ensure TOEFL scores are sent to GW, use institutional code 5246. An institutional code is not required to send IELTS or PTE scores to GW. DET scores must be submitted via the Duolingo English Test system directly to GW.
	Based on their application and the results of the English proficiency examination students can be required to take English for Academic Purposes (EAP) during their first year of study at GW. GW evaluates each application holistically and applicants can be recommended for EAP even if they meet the requirements for exemption. Students placed in EAP courses should anticipate additional tuition expenses as well as possible extension of time needed to complete their degree programs.

# Supporting documents not submitted online should be mailed to:

George Washington University

ATTN: Transcript Processing Center 1415 W 22<sup>nd</sup> St. Suite 220 Oak Brook, IL 60523

Documents can be submitted electronically to: transcripts@hsprograms.gwu.edu.

#### **Contact for questions:**

hsphora@gwu.edu 202-994-0384 (phone) Hours: 9:00 am to 5:00 pm, Monday through Friday

## REQUIREMENTS

The following requirements must be fulfilled: 36 credits, including 30 credits in required courses and 6 credits in elective courses.

Code	Title	Credits	
Required			
CML 6275	Leadership and Change in Clinical Management		
COHM 6200	Healthcare Human Resources Management for Organizational Development		
COHM 6210	Strategic Communications		
COHM 6215	Population Health for Healthcare Innovators		
COHM 6220	Finance for Healthcare Operations		
COHM 6235	Leadership Development in Healthcare Systems		
COHM 6245	Strategic and Operational Decision Makir for Healthcare Leaders	ıg	
COHM 6320	Informatics for Operational Leadership an Healthcare Quality	d	
COHM 6430	Health Care Systems Operations		
COHM 6470	Applications in Clinical Operations and Healthcare Management		
Elective			
6 credits in elective courses selected from the following with the advisor's approval:			
COHM 6460	Case Studies in Healthcare Transformation Quality, and Patient Safety	n,	

COHM 6465	Practicum in Clinical Operations
HSCI 6263	Biostatistics Translational Research
HSCI 6264	Epidemiology Translational Research

An alternate elective may be approved by the program director.