

# GRADUATE CERTIFICATE IN CLINICAL OPERATIONS AND HEALTHCARE MANAGEMENT

The online graduate certificate in clinical operations and healthcare management prepares students to effectively lead clinical operations and strategic development initiatives for a variety of healthcare organizations across the continuum of care. In GW's flexible online graduate certificate program, participants will study ways to improve their own communication skills for optimal interprofessional practice, lead efforts in quality improvement, and utilize the technological tools needed to conduct effective data analyses for strategic development.

After completing the graduate certificate program, students may pursue a clinical operations career in a variety of healthcare organizations. All 18 credit hours are transferable to the MSHS program in clinical operations and healthcare management.

## Program Outcomes

- Communicate effectively across a variety of platforms to optimize interprofessional practice and operations
- Evaluate healthcare systems to enhance ethical, efficient, and financially sound operations
- Conduct effective data analyses for operational and strategic development in a healthcare setting continuum
- Lead efforts to continuously improve the quality and value across healthcare operations
- Improve organizational performance by successfully implementing change management

Visit the program website (<https://cohmsmhs.gwu.edu/>) for additional information.

## ADMISSIONS

Application deadlines

Fall - August 6

Spring - December 6

Summer - March 15

To be accepted to this program, you must have:

A bachelor's degree

3.0 GPA or above on a 4.0 scale

Previous work experience. Healthcare Experience Preferred

**Statement of purpose:** Please include a 250-500 word essay describing your reasons for undertaking study at the George Washington University, and your academic objectives, career goals, and related qualifications, including collegiate, professional, and community activities, relevant to your program of interest. Include any substantial accomplishments not already mentioned on the application form.

**Recommendations required:** Two (2) letters of recommendation

**Prior academic records:** Official transcripts from every college and university attended. All non-U.S. transcripts (including those in English) must be evaluated by an accredited foreign credential agency. Please find the list of member organizations here: <https://www.naces.org/members>

**International Students:** Applicants who are not U.S. citizens are also required to submit official test scores for Test of English as a Foreign Language (TOEFL) or Pearson's Test of English (PTE) Academics or the academic International English Language Test System (IELTS). The following are the minimum scores for admission consideration: TOEFL: 250 computer-based or 100 Internet-based GW's school code for the TOEFL is 5246. PTE: overall score of 86 IELTS: overall band score of 7.0, with no individual band score below 6.0 International applicants may be considered for admission without submitting the above scores if: You are a citizen of a country where English is the official language, You hold a bachelor's degree from a country where English is the official language and language of instruction, You hold a bachelor's degree from an institution accredited by a U.S. regional accrediting agency.

### Supporting documents not submitted online should be mailed to:

George Washington University

ATTN: Transcript Processing Center  
1415 W 22<sup>nd</sup> St.  
Suite 220  
Oak Brook, IL 60523

Alternatively, official electronic transcripts can be sent to [transcripts@hsprograms.gwu.edu](mailto:transcripts@hsprograms.gwu.edu).

### Contact for questions:

[hsphora@gwu.edu](mailto:hsphora@gwu.edu)  
202-994-0384 (phone)  
202-994-0870 (fax)  
Hours: 9 am to 5 pm, Monday through Friday

# REQUIREMENTS

The following requirements must be fulfilled: 18 credits in required courses.

<b>Code</b>	<b>Title</b>	<b>Credits</b>
<b>Required Courses:</b>		
COHM 6210	Strategic Communications	
COHM 6220	Finance for Healthcare Operations	
COHM 6320	Informatics for Operational Leadership and Healthcare Quality	
COHM 6430	Health Care Systems Operations	
COHM 6470	Applications in Clinical Operations and Healthcare Management	
HSCI 6223	Topics in Health Care Leadership	