MASTER OF SCIENCE IN HEALTH SCIENCES IN THE FIELD OF CLINICAL OPERATIONS AND HEALTHCARE MANAGEMENT

GW’s online master of science in health sciences in clinical operations and healthcare management prepares healthcare professionals to take the next step in their healthcare leadership career through learning the skills of routine operations in today’s complex, health-service delivery. The program is interdisciplinary, competency-based, rigorous, and innovative. The clinical operations and healthcare management degree provides students with core competency knowledge to become leaders in clinical operations via a curriculum emphasizing professional and practical skills and career and leadership development.

The program is aligned with the National Center for Healthcare Leadership and its Health Leadership Competency Model. Academic programs adopt this model when designing curriculum for healthcare administration and clinical programs as it is considered the industry standard. Additionally, the MSHS in clinical operations and healthcare management curriculum follows the Competencies Assessment Tool Model developed by the American College of Healthcare Executives (ACHE). The ACHE is the premier professional society for healthcare leaders committed to improving health.

With this flexible online program and low faculty-to-student ratios, students learn to lead a healthcare delivery system that is clinically effective, cost-efficient, and improves overall patient care and safety. The program’s focus on population healthcare helps students improve their communication skills for optimal interprofessional practice, learn to lead efforts in quality improvement, and understand the technological tools needed to conduct effective data analyses for strategic development.

Graduates of the master’s in clinical operations and healthcare management program are prepared to pursue a clinical operations career in a variety of healthcare and related health organizations.

Program Outcomes
The online Clinical Operations and Healthcare Management masters degree program leverages distinguished faculty, innovative curriculum, and real-world experience. Students gain the comprehensive skills needed to succeed in the field of clinical operations. Graduates may expect to:

- Communicate effectively across a variety of platforms to optimize interprofessional practice and operations
- Evaluate healthcare systems to enhance ethical, efficient, and financially sound operations
- Conduct effective data analyses for operational and strategic development in the healthcare setting continuum
- Lead efforts to continuously improve the quality and value across healthcare operations
- Improve organizational performance in healthcare organizations by successfully implementing change management
- Apply the knowledge and skill necessary to sit for the Project Management Professional exam

Visit the program website (https://smhs.gwu.edu/bulletin/smhs/graduate-programs/mshs-clinical-operations-healthcare-management/) for additional information.

ADMISSIONS

<table>
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<tr>
<th>Admission deadlines:</th>
<th>Fall - July 20</th>
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<tr>
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<td>Spring - December 1</td>
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<td>Summer - March 20</td>
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The application and all supporting documentation (fees, statement of purpose, letters of recommendation, transcripts) must be received by the deadline in order for the application to be reviewed.

Standardized test scores: Not required.

Recommendations required: Two (2) letters of recommendation. Recommendations should be from an academic instructor who can strongly attest to your academic ability and/or someone who has served in a supervisory capacity for you and can strongly attest to your work ethic. Recommendations from family and friends are not accepted.

Prior academic records: Official transcripts are required from all colleges and universities attended (including via dual enrollment), whether or not credit was earned, the program was completed, or the credit appears as transfer credit on another transcript. Official transcripts must be forwarded in their original sealed envelopes or sent electronically directly from the institution.

If academic records are in a language other than English, a certified English language translation must be provided in addition to the original transcripts; translations alone will not be accepted.

Official transcripts from institutions outside the U.S. must be accompanied by an official transcript evaluation from an accredited independent evaluating agency. Please be sure you request a detailed evaluation that includes all course titles, credit hours, grades, U.S. degree equivalency, grade-point averages (GPA), and date of degree conferral. For a list of acceptable foreign credential evaluation services, please follow this link: https://www.naces.org/members/.
Statement of purpose: In an essay of approximately 250-500 words, describe your interest in undertaking study at The George Washington University. What are some of your academic objectives or career goals? Please highlight any of your related qualifications and achievements— including academic, community, professional, or extra-curricular activities relevant to your program of interest. Include any substantial accomplishments not already mentioned within the application.

Degree and GPA Requirements
Bachelor’s degree from a regionally accredited institution
Cumulative GPA of 3.0 or above on a 4.0 scale
Additional Requirements: Resume is required.
International applicants: This program can be completed fully online and is not visa eligible.

Please follow this link - https://graduate.admissions.gwu.edu/international-student-application-requirements - to review the International Applicant Information carefully for details on required documents and English language requirements. Applicants who are not U.S. citizens are required to submit official test scores for either Test of English as a Foreign Language (TOEFL), Pearson’s Test of English (PTE) Academic, the academic International English Language Testing System (IELTS), or the Duolingo English Test (DET).

The following are the minimum scores for admission consideration:
- TOEFL: 250 computer-based or 100 Internet-based; PTE: overall score of 68
- IELTS: overall band score of 7.0, with no individual band score below 6.0; or DET overall score of 120

International applicants who meet the following conditions may be considered for admission without submitting TOEFL, PTE, IELTS or DET scores:
- They are a citizen of a country where English is the official language (as identified by GW ISO list of Exempt countries) OR;
- They hold at least a bachelor’s degree from a country where English is the official language as well as language of instruction OR; • They hold at least a bachelor’s degree from an institution accredited by a U.S. regional accrediting agency.

Supporting documents not submitted online should be mailed to:
George Washington University
ATTN: Transcript Processing Center
1415 W 22nd St.

Suites 220
Oak Brook, IL 60523

Alternatively, official electronic transcripts can be sent to transcripts@hsprograms.gwu.edu.

Contact for questions:
hsphora@gwu.edu
202-994-0384 (phone)
202-994-0870 (fax)
Hours: 9 am to 5 pm, Monday through Friday

REQUIREMENTS
The following requirements must be fulfilled: 36 credits, including 30 credits in required courses and 6 credits in elective courses.

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<thead>
<tr>
<th>Code</th>
<th>Title</th>
<th>Credits</th>
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<tbody>
<tr>
<td>CML 6275</td>
<td>Leadership and Change in Clinical Management</td>
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<tr>
<td>COHM 6200</td>
<td>Healthcare Human Resources Management for Organizational Development</td>
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<tr>
<td>COHM 6210</td>
<td>Strategic Communications</td>
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<tr>
<td>COHM 6215</td>
<td>Population Health for Healthcare Innovators</td>
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<td>COHM 6220</td>
<td>Finance for Healthcare Operations</td>
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<tr>
<td>COHM 6235</td>
<td>Leadership Development in Healthcare Systems</td>
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<td>COHM 6245</td>
<td>Strategic and Operational Decision Making for Healthcare Leaders</td>
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<td>COHM 6320</td>
<td>Informatics for Operational Leadership and Healthcare Quality</td>
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<td>COHM 6430</td>
<td>Health Care Systems Operations</td>
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<tr>
<td>COHM 6470</td>
<td>Applications in Clinical Operations and Healthcare Management</td>
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Elective
6 credits in elective courses selected from the following with the advisor’s approval:

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<thead>
<tr>
<th>Code</th>
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<tbody>
<tr>
<td>COHM 6460</td>
<td>Case Studies in Healthcare Transformation, Quality, and Patient Safety</td>
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<tr>
<td>COHM 6465</td>
<td>Practicum in Clinical Operations</td>
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<tr>
<td>HSCI 6263</td>
<td>Biostatistics Translational Research</td>
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An alternate elective may be approved by the program director.