

# GRADUATE CERTIFICATE IN CLINICAL OPERATIONS AND HEALTHCARE MANAGEMENT

The online graduate certificate in clinical operations and healthcare management prepares students to effectively lead clinical operations and strategic development initiatives for various healthcare organizations across the continuum of care. In GW's flexible online graduate certificate program, participants will study ways to improve their communication skills for optimal interprofessional practice, lead efforts in quality improvement, and utilize the technological tools needed to conduct effective data analyses for strategic development.

After completing the graduate certificate program, students can pursue a clinical operations career in a variety of healthcare organizations. All 18 credit hours are transferable to the MSHS program in clinical operations and healthcare management.

## Program Outcomes

- Communicate effectively across a variety of platforms to optimize interprofessional practice and operations.
- Evaluate healthcare systems to enhance ethical, efficient, and financially sound operations.
- Conduct effective data analyses for operational and strategic development in a healthcare setting continuum.
- Lead efforts to continuously improve the quality and value across healthcare operations.
- Improve organizational performance by successfully implementing change management.

Visit the program website (<https://smhs.gwu.edu/bulletin/smhs/certificate/clinical-operations-healthcare-management/>) for additional information.

## ADMISSIONS

Application deadlines

Spring - December 1

Summer - March 20

Standardized Test Scores: Not required.

Recommendations: Two (2) letters of recommendation required: Recommendations should be from an academic instructor who can strongly attest to your academic ability and/or someone who has served in a supervisory capacity for you and can strongly attest to your work ethic. Recommendations from family and friends are not accepted.

**Prior Academic Records:** Official transcripts are required from all colleges and universities attended (including via dual enrollment), whether or not credit was earned, the program was completed, or the credit appears as transfer credit on another transcript. Official transcripts must be forwarded in their original sealed envelopes or sent electronically directly from the institution.

If academic records are in a language other than English, a certified English language translation must be provided in addition to the original transcripts; translations alone will not be accepted.

Official transcripts from institutions outside the U.S. must be accompanied by an official transcript evaluation from an accredited independent evaluating agency. Please be sure you request a detailed evaluation that includes all course titles, credit hours, grades, U.S. degree equivalency, grade-point averages (GPA), and date of degree conferral. For a list of acceptable foreign credential evaluation services, please follow this link: <https://www.naces.org/members> (<https://www.naces.org/members/>).

**Statement of Purpose:** In an essay of approximately 250-500 words, describe your interest in undertaking study at The George Washington University. What are some of your academic objectives or career goals? Please highlight any of your related qualifications and achievements-- including academic, community, professional, or extra-curricular activities relevant to your program of interest. Include any substantial accomplishments not already mentioned within the application.

**Degree and GPA Requirement:** Bachelor's degree from a regionally-accredited institution

Cumulative GPA of 3.0 or above on a 4.0 scale

**Additional Requirement:** Resume is required.

Previous work experience. Healthcare Experience Preferred

**International applicants:** International students should check with individual programs regarding eligibility for visa sponsorship. Generally, online and hybrid programs are not eligible for student visa sponsorship from GW. This includes transfer students from any other institution with an existing visa.

Applicants who have not completed a post-secondary degree from an institution where English is the sole language of instruction must submit TOEFL, IELTS, PTE Academic, or the Duolingo English Test scores to be considered for admission. The following are the minimum scores for admission consideration:

- Academic IELTS: An overall band score of 7.0, with no individual band score below 6.0.

- TOEFL: 600 paper-based or 100 internet-based.

- PTE: Overall score of 68

- DET: Overall score of 120

Undergraduate applicants who meet one of the following conditions can be considered for admission without submitting TOEFL, PTE or IELTS or DET scores:

Scores cannot be more than two years old. To ensure TOEFL scores are sent to GW, use institutional code 5246. An institutional code is not required to send IELTS or PTE scores to GW. DET scores must be submitted via the Duolingo English Test system directly to GW.

Based on their application and the results of the English proficiency examination students can be required to take English for Academic Purposes (EAP) during their first year of study at GW. GW evaluates each application holistically and applicants can be recommended for EAP even if they meet the requirements for exemption. Students placed in EAP courses should anticipate additional tuition expenses as well as possible extension of time needed to complete their degree programs.

COHM 6235 Leadership Development in Healthcare Systems

COHM 6430 Health Care Systems Operations

COHM 6470 Applications in Clinical Operations and Healthcare Management

### Supporting documents not submitted online should be mailed to:

George Washington University

ATTN: Transcript Processing Center

1415 W 22<sup>nd</sup> St.

Suite 220

Oak Brook, IL 60523

Documents can be submitted electronically

to: transcripts@hsprograms.gwu.edu.

### Contact for questions:

hsphora@gwu.edu

202-994-0384 (phone)

Hours: 9:00 am to 5:00 pm, Monday through Friday

## REQUIREMENTS

The following requirements must be fulfilled: 18 credits in required courses.

Code	Title	Credits
<b>Required</b>		
COHM 6210	Strategic Communications	
COHM 6220	Finance for Healthcare Operations	
COHM 6320	Informatics for Operational Leadership and Healthcare Quality	